

PSA from the New Castle Water Utility regarding buildings that have been unoccupied during the shutdown regarding short term and long term strategies and the steps building owners or maintenance crews should undertake.

SHORT-TERM

1. Contact their government environmental public health departments for advice about building water safety.
2. Communicate information provided by the health department to your building occupants.
3. Consider refreshing your plumbing by flushing fixtures at least weekly. This new, fresh water can help prevent harmful organisms from growing in plumbing. This can also dispose of water with unacceptable levels of lead and copper.
4. Contact a plumber or engineer for assistance.

LONGER-TERM

1. Contact government environmental public health departments for advice about building water safety.
2. Consider refreshing your plumbing by flushing fixtures at least weekly as this new, fresh water can help prevent harmful organisms from growing in plumbing. This action can also dispose of water with unacceptable levels of lead and copper.
3. Contact a plumber or engineer for assistance in addition to the health department.
4. Recognize that not all buildings, or even of the same type, will undergo the same process for restoring water quality.
5. Communicate information provided by the health department to your building occupants.