

UTILITY IMPACT BOARD MINUTES

November 5, 2018

NAME	AREA REPRESENTED	PRESENT	ABSENT
Greg York	New Castle Mayor	X	
Dave Barker	Director of Public Works & Safety	X	
Dave Copenhagen	City Attorney	X	
Kenny Melton	Building Commissioner	X	
Greg Phipps	Superintendent Waterworks	X	
Ed Hill	GIS Coordinator	X	
Mark Stacy	Utility Office Manager	X	
Fred Duvall	Superintendent Non-Cert. Wastewater	X	

The meeting was called to order by Mr. Barker at 9:34 a.m.

Mr. Barker asked if there were any corrections or additions to the minutes from the previous meeting.

Mr. Duvall made the motion to approve them as presented, with Mr. Melton seconding. Motion passed unanimously.

CITIZENS APPEARING BEFORE THE BOARD: None

OLD BUSINESS: Mr. Duvall gave an update on the Crescent Creek sewer project. He assured the Board that all residents along the new sewer line have connected their service taps. The letter informing homeowners they will not pay a connection fee if connected before the end of the year was deemed unnecessary. Keith Pritchett, the local contractor, had informed them during construction of the need to connect. It was also noted that some of the connections are the overflow from their septic tanks, and the Henry County Health Department would need to be advised of the presence of those septic tanks. Mr. Melton said they would likely be required to “smash and fill” them.

Mr. Melton updated the Board on the continuing issue with Dudley’s discharging geothermal water to the City’s system unmetered. He estimated 7 GPM was flowing to the sewer system continuously. It was also reported that IDEM has not approved them discharging to the river as requested. Mr. Melton said they have discussed using a closed loop system. He will continue to monitor the situation.

NEW BUSINESS:

Mr. Melton presented an application for a sewer connection to a property located at 3311 West Acres Drive. The owner, Veronica Brooks, made the request and has signed an annexation waiver. Mr. Copenhagen made the motion to approve the application, with Mr. Duvall seconding. Motion passed unanimously.

Mr. Stacy made a motion to approve utility adjustments from October 26 to November 5, 2018 in the amount of -\$7403.78. Mr. Phipps seconded. Motion passed unanimously.

Mr. Stacy made a motion to approve a second adjustment for unknown high consumption for 1121 Broad Street. He had granted one earlier this year, but required Board approval for the second. After a brief discussion Mr. Copenhagen seconded, and the motion passed unanimously.

Mr. Stacy spoke about the building located at 503 New York Avenue. It was discovered the property had been separated from 501 New York Avenue creating two distinct parcels. When utilities were provided a connection was made without a meter, and had gone for years not paying water/sewer/storm water. When it was discovered the owner was contacted and told they would have to begin paying for the services, and pay one year in arrears as required by City Ordinance. A meter has been installed.

Mr. Stacy told the Board of a unique and confusing situation involving billing. There was a glitch in the computer program, after the readings were uploaded, that resulted in approximately 200 accounts being estimated. The utility office is working with the software vendors to correct. The customer living at 115 Pickett Avenue discovered that his bill generated this way for 10 units one month, and 0 units the next was about \$9.00 higher than a bill reflecting 5 units one month and 5 units the next. He has asked that the \$9.00 be credited. The utility employs a minimum billing system and this will occur for bills estimated under the minimum. Mr. Stacy argued that while \$9.00 is not a problem to credit, if he does then all estimated bills will need to be manually adjusted to determine that difference. During the winter it is not unusual to have large numbers of meters estimated due to a lack of access. Mr. Copenhaver asked that the issue be further investigated and decided at a later time. The Board agreed.

BOARD MEMBERS BUSINESS:

None

The meeting was adjourned at 10:00 a.m.

Minutes submitted by Ed Hill

Next meeting: Monday, November 19, 2018 at 9:30 a.m.