IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER REVISED TOTAL COLIFORM RULE

Monitoring and Reporting Requirements Not Met for: New Castle Utilities

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water standards meet EPA's health standards. During January 2022 we did not complete all monitoring or testing for Total Coliform and therefore cannot be sure of the quality of our drinking water at that time.

What should I do? There is nothing you need to do at this time. You do not need to boil your water or take other corrective actions. You may continue to drink the water.

What does this mean? This is not an immediate risk. If it had been, you would have been notified immediately.

What Happened? What is being done? Explain below.

Although Samples were taken in January, we were short of the reauted number of samples.

We anticipate resolving the problem within The situation has been resolved.

For more information, please contact the public water system:

Contact Name: <u>Greg Phipps</u> Phone Number: <u>765.521.6842</u>

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: New Castle Utilities

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